



CMGConnect

ONLINE SAFE ENVIRONMENT TRAINING



July 1 began our annual Safe Environment renewal period.

It is essential that all Holy Spirit Tempe volunteers complete the Safe Environment Renewal or Foundation Training no later than **August 31**

Who needs to take the Safe Environment Training?

Anyone who serves as a volunteer in any ministry at Holy Spirit, regardless of whether or not you interact with minors or vulnerable adults.

If you have never taken the foundation course, you can follow the link to set up your account and begin that online process.

If you simply need to renew, please follow the steps below.
The renewal takes around 30 minutes or less.

**If your background check expires prior to 7/1/2027,
you will need to renew your background check by 8/31/26.
Background checks expire every 6 years.**

STEP 1

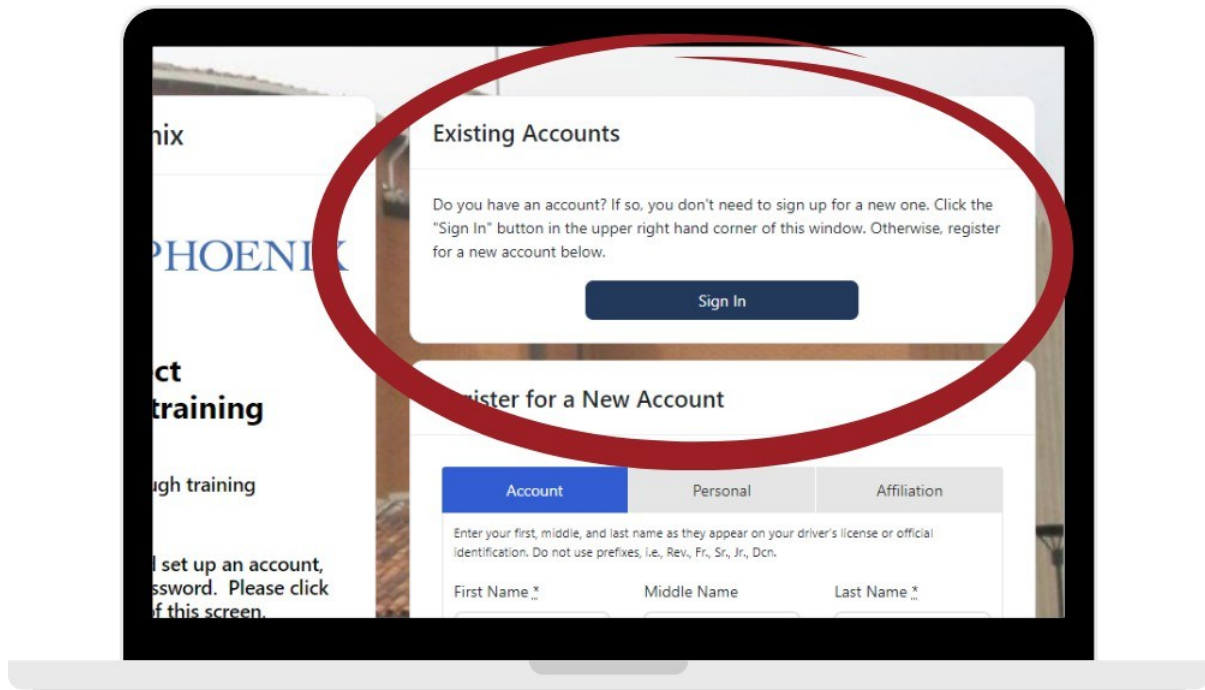
Visit the Catholic Mutual Group Website: <https://phoenix.cmgconnect.org/>

STEP 2

Once at the website, sign in through the Existing Accounts option, if you are renewing.

If you have never taken Safe Environment Training, you will need to Register for a New Account.

**If you have ever, at any time, signed in to CMG but are having difficulty,
DO NOT CREATE ANOTHER ACCOUNT.
Contact the parish office for assistance.**

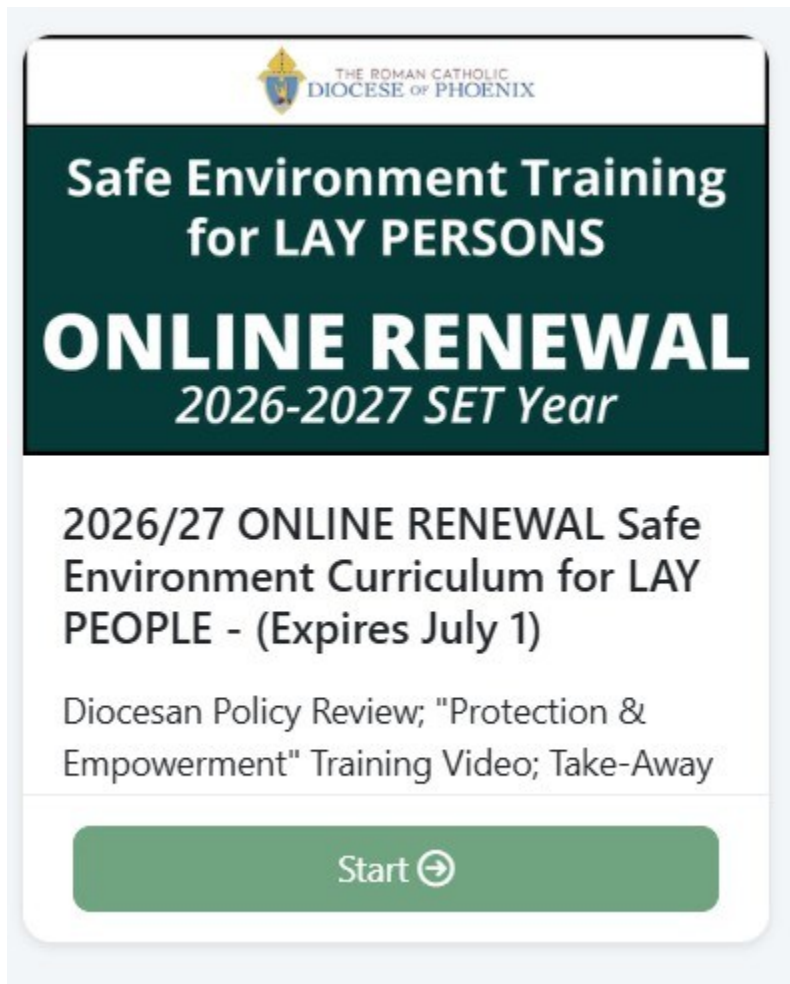


STEP 3

After you sign in, on your dashboard, you will see a series of videos under "Required Trainings".

If you completed the foundation class or went through the renewal process between July 1, 2025 and June 30, 2026, you only need to take the RENEWAL course. Proceed to ONLINE RENEWAL "2026-2027 SET Year" and click the green "Start" button.

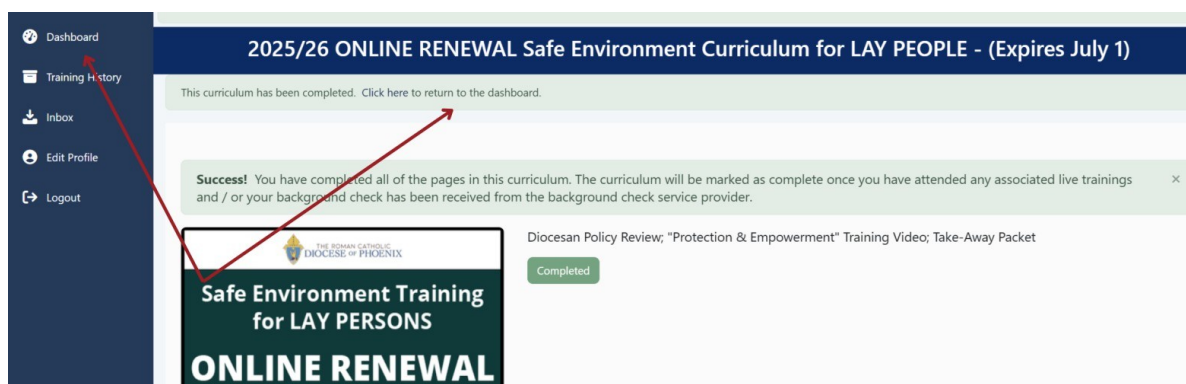
For new volunteers, [or for previously certified volunteers who did not complete their renewal in the 2025-2026 year,](#)
you will need to complete the [ONLINE FOUNDATION.](#)



Once you select the start button, you will be prompted through each step of the module.

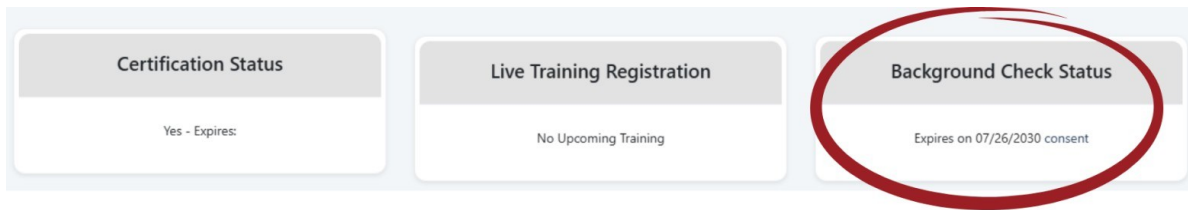
STEP 4

Background check. If your background check has expired OR is due to expire by July 1, 2027, you also need to complete the background check renewal. To do so, return to the Dashboard by using the navigation menu on the left or the prompt at the top of the screen.

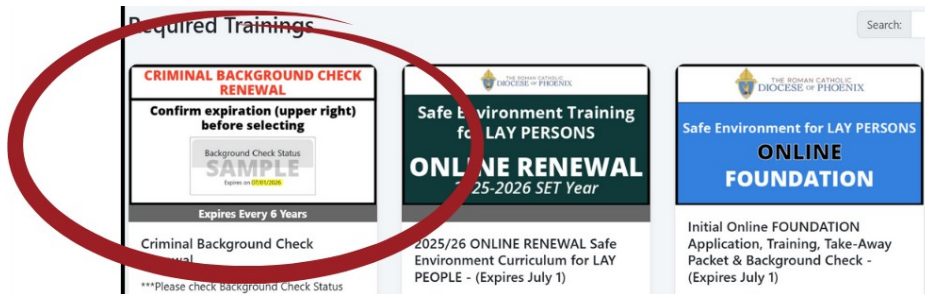


On the dashboard, you can review your background check status. The profile selected for this example does not need to renew because it expires in 2030.

If your background check status has expired or will expire on or before July 1, 2027, it is necessary to complete the background check renewal module.



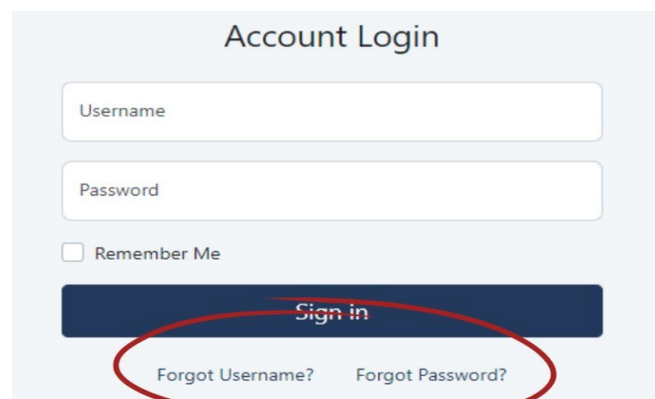
The background check module is also under Required Trainings.



Once these are complete, you are good to go for the year!

Did you forget your CMG account username or password?

Select the **Sign In** option under Existing Accounts, then choose the **Forgot Username** or **Forgot Password** options. **DO NOT CREATE A NEW ACCOUNT.**



An email will be sent to the email address you used when you completed your foundation course. Keep an eye on your spam, junk, or clutter folders if you do not see it in your inbox.

If you do not receive an email to reset your password or with your username, or you are still having trouble logging in, please call the parish office at 480-838-7474 or email: parish@holyspirit-tempe-az.org